

Aurora by Sigholm® - Data Protection Policy

At Sigholm Tech AB ("Sigholm", "we"), we care about your privacy and want you to feel confident about how we handle your personal data. This policy briefly explains how we protect your data when you use Aurora by Sigholm® (the "service"), which is aligned with the EU General Data Protection Regulation (GDPR).

Processing of personal data in Aurora by Sigholm®

The use of Aurora by Sigholm® is based on individual user accounts, in order to provide an accurate experience and ensure permissions within the organisation. This means that each account is linked to a user and their personal data.

What personal data is processed?

We process the following personal data to provide an accurate experience:

- Email address
- First name
- Last name
- Organisational affiliation
- Job title (if needed)
- Phone number (if needed)
- IP number

What is the personal data used for? (purpose)

What do we use your data for – and why? We use your personal data for the following purposes, so-called legal basis in the GDPR:

- To create and manage your user account: To enable you to log in, obtain the appropriate permissions and use the service. The legal basis is to fulfil the agreement with your organisation.
- To ensure the functionality and security of the service: Including two-factor authentication and to detect, investigate and remedy errors, based on our legitimate interest and legal obligation to protect the service.
- For product development and an improved user experience: Through crash reports and analysis to see how the service can be improved, based on our legitimate interest in developing and improving the service. User data is also used for feedback and troubleshooting.

How long is the data stored?

We store your personal data for as long as you have an active account. When the account is closed, the data is deleted or anonymised within 6 months, unless a longer storage period is required by law.

Where is your personal data stored?

We always aim to process your personal data within the EU/EEA area, primarily in Sweden. Should we need to use your data outside the EU/EEA area, we will ensure that appropriate measures are followed and that we enter into data transfer agreements with any supplier so that the supplier handles the information in accordance with our terms.

Who is the data controller?

When you use the service, your employer (your organisation) is usually the data controller as part of your work. Sigholm then acts as a data processor and processes this data on behalf of your employer.

If your organisation (your employer) does not have a valid data processing agreement (“DPA”) with us, we are also the data controller for the personal data that is processed. In these cases, the data controller is: Sigholm Tech AB (reg. no. SE-556807-3612)

Contact information

Get in touch with us if you have any questions about this policy or your personal data:

Address: Sigholm Tech AB, Port-Anders gata 9, 722 12, Västerås, Sweden

E-mail: privacy@sigholm.se

Use of Cookies

The service uses cookies to enable login, security, and to improve the service.

Data Protection Policy Update

We may need to update this policy in line with legislation, for example if we need to use your personal data for new purposes, or collect more or less personal data than before. If this happens, you will be notified via the service or by email.